

Quality policy statement

It is the policy of TCS Carpentry Contractors Ltd to provide its customers with a comprehensive and professional service in all areas of operations; this is achieved by providing comprehensive training, supported by fully documented systems.

The company is committed to complying with all regulations and legislation and to continually improving the services to its customers, to achieve this aim the company working to implement a management system to ISO9001.

Business objectives will be defined and reviewed on a regular basis to ensure that TCS Carpentry Contractors Ltd continue to achieve its targets.

Customer requirements will be fully documented to ensure that TCS Carpentry Contractors Ltd provides the services required, feedback from customers will be used as an input to regular review meetings to ensure that the management system and the business continually improve.

It is the responsibility of the management team to communicate the requirements of this policy.

All employees of this company are suitably trained, it is however their responsibility to familiarise themselves with the requirements of the management system and in particular those areas of the management system that they impact upon.

This policy will be reviewed annually or when a change in business direction is required.

Name : Tim Stracey

Position : Director

Date : 23rd July 2012